# Model Answer

AU - 6098

M.A. (Ist Sem.) Examination, 2014 Public Administration

Paper – IV (Techniques of Management) Course Teacher: Dr. Raj Kumar Khosla

Section – A

Q. 1. i-d, ii-c, iii-d, iv-a, v-a, vi-c, vii-b, viii-a, ix-c, x-b.

Section – B

Q.2. Define techniques of management and discuss its different characteristics.

### Answer:

- Introduction
- Characteristics of management techniques:
  - Systematic,
  - Analytical,
  - Quantitative,
  - Objective.
- Conclusion.
- Q.3. Define planning and discuss on development planning.

#### Answer:

- Introduction
- Process of development planning:
  - Pre-planning, Analysis of situation, Identifying problems, Selection of priorities,
    Definition of goal and objectives, Write up of formulated plan, Implementation,
    Monitoring or managerial planning, and Evaluation.
- Conclusion.
- Q.4. Define organization and discuss different characteristics of modern organization.

#### Answer:

- Introduction
- Functions of organization
- Characteristics of modern organization:
  - Large sized, Complex, Work towards a purpose, Set pattern of behavior, Continuing system, Differentiation, Coordination, Conscious rationality, Import-coversion-Export, and Interaction with the environment.
- Conclusion.
- Q. 5. Discuss the importance of POSDCORB for effective functioning of an organization.

#### Answer:

- Introduction
- Luther Gulick's argument of POSDCORB
- Strength of POSDCORB
- Function of organization through POSDCORB
- Conclusion.
- Q. 6. Discuss the numbering of the events and drawing a network with reference of Fulkerson's role.

## Answer:

- Introduction
- Fulkerson's Rule in the sequential numbering of the event
- Essential pre-requisite of sequential numbering
- Conclusion.
- Q. 7. Discuss the importance of O& M with reference to India.

#### Answer:

- Introduction
- Objective of O&M

- Functions:
  - Training
  - Research
  - Consultation
  - Investigation
- O&M in India
- Conclusion

Q. 8. What do you understand by Human Resource Development? Discuss its limitation.

#### Answer:

- Introduction
- Nature and Scope of HRD
- Significance of HRD
- Limitations of HRD
  - Lack of Clear-cut goals
  - Lack of emphasis on means
  - Materialism engulfing the values
  - Rating of students in MBA done on the basis of pay packets
  - Contents of HRD not relevant to real values
  - HRD based on self-interest
  - Self-development through spiritual strength lacking
- Conclusion.